

Terms and Conditions of your General Data with regard GDPR 2018

Please reply to our email confirm that you agree to our terms and conditions regarding GDPR

LF Replacement Windows Ltd contacting you and sending a quotation, your information is used to compile a quote, which may be necessary that we share your information & photos of your property with a third party such as our subcontractors, this will allow them to provide us quotes for work out of our remit, such as (i.e. Electricians, Plumbing works, Groundworks & Scaffolding works.& Matching Brick companies etc.), after the quote is provided and if you wish to proceed with us, then an agreement form is signed which you will be agreeing to and consenting to your personal data being shared with further third parties for the purpose of fulfilling the requirements of the Competent Person Scheme for self-certification & our Insurance backed guarantee provider as required under the current Building Regulations. Personal data includes title, name, address, phone numbers and email.

This data will be used to provide essential documentation and will be retained on our files for the lifetime of your ten year warranty, this remains even though the property is sold and we are not notified otherwise. For any change of details to the new property owner an Administration fee may apply to continue on any warranty left on the property.

Additionally you must also consider personal data used in the sales process prior to a quotation being developed. Any photos of your property taken and held by us will be used for our information; however we do take some photos to help us show our work to subcontractors for quoting purposes and after completion to potential customers and for our website, social media and brochures, if we use them in this way then we will not include any of your personal data on them. If you object to this then please advise us in advance or contact us at sales@lfwindows.co.uk and Subject line GDPR.

The same terms apply to any repair works we carry out both in or outside of a warranty period and unless otherwise requested your information is kept for us to manage your past and future after sales service we offer for both our own installations and installations by others that we have done repairs on.

Please visit our website for further information on how we handle your GDPR